



Pinball Machine Warranty

August 2018

Congratulations on your purchase of a quality Homepin Pinball Machine. All of us here at Homepin have done our very best to build this unique machine. As an operator we trust your new machine enhances your income and for private buyers we trust that you, your family and friends will enjoy this product for many years to come.

Your new machine is a bespoke, hand made original machine. Even though we build them on a production line in our own factory, each machine will have subtle differences from the next. These differences (if any) do not constitute a fault or incorrect assembly, they merely indicate the individual nature of these machines.

You may have purchased your machine for private use, however the product has been designed and built to commercial standards with a coin door, coin acceptor and coin box as standard.

The electronic and mechanical assemblies in your machine are guaranteed to operate as intended for a period of 12 months from the date of original purchase. This warranty covers actual mechanical or electrical faults as a result of incorrect manufacture.

Labour to effect repairs is not covered by this warranty.

It does not cover damage due to misuse, incorrect or unauthorised repair attempts or by water ingress or other external forces. It also does not cover trim, decals or any other cosmetic items.

The playfield is constructed of a Eucalyptus plywood base with a reverse printed PETG (plastic) finish surface on top, glued in place. The PETG can be damaged by use of harsh chemicals or scratched without due care being taken. During normal use the playfield will not scratch but may gather dirt and dust marks that can be removed by polishing with a furniture polish or Novus. If there are any minor scuff marks or scratches they will sometimes polish out using Novus plastic polish. If these marks are there when new it can be seen as part of the assembly process and is not classed as a fault.

Homepin Ltd will not be held responsible for loss of profits should the machine be out of order when used in a commercial environment. We will also not be liable for postage of replacement parts or return of parts for any warranty claim. Transport damage of any sort is not covered under this warranty.

This warranty does not override local statutory warranty provisions provided to you under local laws depending on the country and territory the machine is sold.

In the event of a dispute arising from the warranty of this product the contract of sale is between you (the buyer) and us (Homepin Ltd H.K.) and any legal dispute will be heard in the jurisdiction of Hong Kong.

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